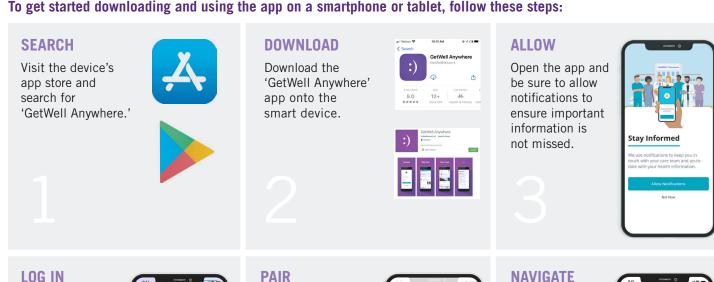


Mobile Remote Instructions

Patients can navigate the GetWell Inpatient experience using the GetWell Anywhere app on their own device.

Using the mobile remote feature in GetWell Anywhere is not only more convenient for patients, but it also helps healthcare organizations prevent and control infections by limiting the number of people sharing a device and mitigating the need to disinfect between users.

To get started downloading and using the app on a smartphone or tablet, follow these steps:



Log in using your first name, last name, date of birth, and a two-factor authentication code sent directly by text, call, or email.



Once signed in, your device will automatically pair to the TV.



Click on the "TV Remote" icon in the upper right corner of the homepage to control the TV.



NOTE: It is essential that patients enter their information into the app exactly as the hospital has it recorded through registration. For example, if patient Mr. Smith uses the name Tim Smith in his daily activities but his legal name and the way the hospital has it captured are 'Timothy Smith,' then Timothy should be entered in the 'First Name' field.